



September 21, 2017

Name
Address
City, State Zip

As the date for conversion of Menominee Area Credit Union's records into CoVantage's computer system draws near, we would like to share a few details regarding your home banking service:

- Saturday, September 30 will be the last day you are able to use MACU's home banking and bill pay. It will be unavailable after 10 pm. **You will be able to use MyCoVantage online and mobile banking, bill pay, and e-Statements beginning on Sunday, October 1. Check our website, www.covantagecu.org, for alerts as to when it is available.** You will need your new CoVantage account number that you will receive on or around September 29 in order to use these services.
- To register for MyCoVantage online and mobile banking, you will need to do one of the following:
 - Visit www.covantagecu.org. At the top of the page in the dark blue bar, click on "SIGN UP." There will be several screens to complete the registration process, including creating a username, password, and selecting security questions and a security image. -OR-
 - Download our free MyCoVantage app from the App Store or Google Play. Select "Register" and complete the process for immediate access.
- MyCoVantage users enter the same username and password for both online banking and mobile banking. Once you have registered, you will also have immediate access on both the online and mobile platforms.
- If you discover any issues with registering for MyCoVantage, call our Contact Center at 800-398-2667, option 4. Contact Center staff are available Monday through Friday from 7 am to 7 pm and Saturday from 8:30 am to noon. A CoVantage representative may need to update the necessary information that is required to register for MyCoVantage.
- There are many convenient features available with MyCoVantage:
 - View balances, transaction history, and recently cleared checks.
 - Pay bills online from your checking account and schedule future bill payments.
 - Transfer funds between accounts, or transfer funds to another member's account.
 - Apply for a loan.
 - Open a checking, savings, or share certificate under an existing account number.
 - Set alerts to be delivered to your email for account reminders.
 - Freeze, unfreeze, activate, and add travel plans to debit cards.
 - Remotely deposit checks (mobile app only).

Enclosed is additional information on MyCoVantage. For questions, call 800-398-2667, option 4.

Sincerely,

A handwritten signature in cursive script that reads 'Lisa Spencer'.

Lisa Spencer
Vice President